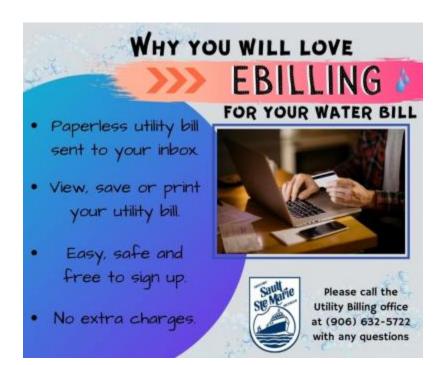
Bill Pay and Utility Services

Citizens may visit the Utility Billing Department to:

- Set up water/sewer services
- Make arrangements for AutoPay or E-Billing
- Request assistance with online payments
- Order final meter reads to discontinue water service
- Change the name on an account or set up a new account (ID required)
- Ask questions about your water bill or request history on your account
- Request service for meter read issues, high usage, leak adjustments, etc.
- Call or stop in if your water service has been interrupted for an unknown reason
- Call or stop in if your water service has been disconnected due to late payments and to have service reinstated

PAYMENT OPTIONS:

- Paying in person at City Hall 225 E. Portage Avenue, Sault Ste. Marie, MI 49783. Payment can be made by cash, check, or credit card. If after normal business hours, there is a drop box available on the north side of City Hall.
- Payments can be made by check by mailing it to the Treasurer's Office at the same address. Do not send cash through the mail.
- Payments can be made online by selecting the link below.
- Payments can be made by calling 1-844-903-2326 or by contacting Customer Service at 906-632-5700.
- DON'T FORGET you can save time by signing up for E-Billing or Autopay!



ONLINE PAYMENT OPTIONS:

- --> Tax Payments
- --> Water Payments
- --> To Pay an Invoice
- --> Special Assessments
- --> Delinquent Personal Property
- --> Miscellaneous Payments (Licenses, Permits, Parking Tickets)
- --> Building Department Payments

Convenience fees will be applied to online transactions.

Water payment plans are available during financial hardships. Please call 906-632-5722 to discuss options.

Supporting Documents

Application for Auto Pay 53.95 KB

Application for E-Billing 185.69 KB

Application for Water/Sewer Service 108.24 KB

Request for Approval of On-Site Private Utilities 429.17 KB

Second Water Meter Installation Program for Outside Water Consumption 179.1 KB

Water and Sewer Rates in Gallons 26.74 KB

Water/Sewer Tap Application 184.72 KB